

August 2, 2021

Board of Commissioners of Public Utilities  
Prince Charles Building  
120 Torbay Road, P.O. Box 21040  
St. John's, NL A1A 5B2

Attention: Ms. Cheryl Blundon  
Director of Corporate Services & Board Secretary

Dear Ms. Blundon:

**Re: Newfoundland Power's 2022–2023 General Rate Application – Requests for Information**

Please find enclosed Newfoundland and Labrador Hydro's Requests for Information NLH-NP-001 to NLH-NP-082 in relation to Newfoundland Power's 2022–2023 General Rate Application.

Should you have any questions, please contact the undersigned.

Yours truly,

**NEWFOUNDLAND AND LABRADOR HYDRO**



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Shirley A. Walsh  
Senior Legal Counsel, Regulatory  
SAW/kd.sk

Encl.

ecc: **Board of Commissioners of Public Utilities**  
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Bernice Bailey, Browne Fitzgerald Morgan & Avis  
Bernard M. Coffey, Q.C.

**IN THE MATTER OF** the Public  
Utilities Act, R.S.N.L. 1990, Chapter  
P-47, as amended, (the “Act”); and

**IN THE MATTER OF** a general  
rate application (the “Application”)  
by Newfoundland Power Inc.  
 (“Newfoundland Power”) to establish  
customer electricity rates for 2022 and 2023.

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**Newfoundland and Labrador Hydro**  
**Requests for Information**  
**NLH-NP-001 to NLH-NP-082**

**August 2, 2021**

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1 **NLH-NP-001** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 1, Page 1-4, Lines 12-14.**

3 Please provide the supporting information related to gross operating cost per customer  
4 for each year of the decade referenced and include the data used to calculate the 16%  
5 reduction.

6 **NLH-NP-002** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
7 **Volume 1, Page 1-5, Lines 8-10.**

8 **a)** Please provide the details of the increase in labour costs per year from 2019 to  
9 2023.

10 **b)** Please provide the calculation of the labour inflation rate and provide the  
11 assumptions explaining the derivation.

12 **c)** Newfoundland Power’s application states: “Operating labour costs are forecast to  
13 increase by approximately 2.1% annually from 2019 to 2023. This is approximately  
14 1% less than the Company’s annual labour inflation over the same period.” Please  
15 provide the calculations that reflect this statement.

16 **NLH-NP-003** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021.**

17 Please provide the Annual Grant Thornton reports for the past 10 years.

18 **NLH-NP-004** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
19 **Volume 1, Page 2-39, Footnote 84.**

20 Please provide the detailed support for the insurance increases forecast for each year and  
21 explain if any policy changes can be made to mitigate the projected increases.

22 **NLH-NP-005** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
23 **Volume 1, Exhibit 1.**

24 For the Corporate and Employee Services function costs, please provide the cost  
25 breakdown in the same format and time frames used in Exhibit 2, and include the test  
26 year(s) that were used for rate setting purposes.

1 **NLH-NP-006** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 1, Exhibit 1.**

3 For the Information Systems function costs, please provide the cost breakdown in the  
4 same format and for all years used in Exhibit 2 and include the test year(s) that were used  
5 for rates setting purposes.

6 **NLH-NP-007** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
7 **Volume 1, Exhibit 2.**

8 Provide the detailed breakdown and explanation of all costs included in the categories of  
9 Plants, Subs, System Oper & Bldgs (line 9); Miscellaneous; Uncollectable Bills; Trustee and  
10 Directors’ Fees; Other Company Fees, Equipment Rental/Maintenance; Vegetation  
11 Management; and Computing Equipment & Software for all years in the table and include  
12 the test years that were used for rate setting purposes.

13 **NLH-NP-008** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
14 **Volume 1, Exhibit 2.**

15 Provide the detailed breakdown and explanation of costs included in Regular and Standby,  
16 Temporary, and Overtime for all years in the table and include the test years that were  
17 used for rate setting purposes.

18 **NLH-NP-009** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
19 **Volume 1, Exhibit 2.**

20 Please restate Exhibit 2 adjusting 2020 and 2021 costs by item to remove the estimated  
21 impacts of the COVID-19 pandemic.

22 **NLH-NP-010** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
23 **Volume 1, Exhibits 1 and 2.**

24 Please detail instances in the 2022 and 2023 operating costs where GDP or CPI is used to  
25 escalate costs relative to a previous year.

1 **NLH-NP-011** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 1, Exhibits 1, 2 and 3.**

3 What was the most recent test year(s) used to establish customer rates? Please update  
4 Exhibits 1, 2, and 3 to include the test year(s) information from Newfoundland Power’s  
5 last General Rate Application.

6 **NLH-NP-012** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
7 **Volume 1, Page 2-36, Footnote 80.**

8 Please explain why the software costs referenced did not qualify for capitalization.

9 **NLH-NP-013** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
10 **Volume 1, Page 2-36, Footnote 81.**

11 Please provide the detail supporting the increase of \$1.3M for corporate and employee  
12 services.

13 **NLH-NP-014** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
14 **Volume 1, Exhibit 1, Line 2.**

15 Please provide the reason for the increase in transmission operations and maintenance  
16 costs in 2020 and why this increase in costs is required for subsequent years.

17 **NLH-NP-015** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
18 **Volume 1, Exhibits 1 and 2.**

19 Please provide:

20 **a)** The number of full-time equivalents (“FTE”) by year for each functional area in  
21 Exhibit 1; and

22 **b)** The change in FTEs for each year over the previous year and quantify the impacts of  
23 the FTE change as a proportion of the total change in costs for each of lines 1, 2, and  
24 3 in Exhibit 2.

25 **NLH-NP-016** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
26 **Volume I, Page 3-12, Table 3-9.**

27 **a)** Please provide a breakdown of the finance charges from 2019 to 2023E, along with  
28 applicable interest rates.



1 Please indicate the number of full-time equivalents that would be reduced in these  
 2 departments if there was no capital program. If this is not possible, please indicate if the  
 3 approach of assigning '10% as a reasonable proxy' is more consistent with the full cost  
 4 method or the incremental method.

5 **NLH-NP-020 Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021,**  
 6 **Volume 2, Report 6, Section 3.5, Page 10 of 13, Footnote 34.**

7 Newfoundland Power's evidence states:

8 See Attachment 1, Appendix E, Page E-3, Question 7. Expressed as a  
 9 percentage, overhead construction costs averaged 10% among the  
 10 survey respondents in relation to the utilities' total capital expenditures  
 11 in 2019. This compares to 9% for Newfoundland Power (adjusted to  
 12 remove the impact of pension costs). Capitalized overhead for  
 13 Newfoundland Power includes GEC, Allowance for Funds Used During  
 14 Construction ("AFUDC"), and vehicle and inventory overheads.

15 **a)** Please provide the breakout as a percentage and dollars of the capitalization rate  
 16 between components (e.g., GEC, vehicle allowance, inventory overheads). Please  
 17 provide 2017–2023 Test Years (excluding pension costs in all periods for  
 18 comparative purposes).

19 **b)** Please provide the methodology used to determine inventory overheads and how it  
 20 is applied to overheads.

21 **c)** Please provide the rationale why Newfoundland Power uses an inventory overhead  
 22 allocation rather than following the incremental method in GEC.

23 **d)** Please provide the quantity of full-time equivalents that would be reduced if  
 24 Newfoundland Power followed the incremental approach for inventory overheads  
 25 and if there would be any revenue requirement impact of switching from the  
 26 inventory overhead method to the incremental method.

27 **NLH-NP-021 Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021,**  
 28 **Volume 2, Report 6, Section 3.5, Page 10 of 13, Table 1.**

29 Please indicate if the inclusion of pension costs is treated consistently in the Actual and  
 30 Pro Forma columns. If not, please update Table 1 to ensure that pension costs are treated  
 31 consistently in both the 'Existing Ratio and Actual' column and the 'Revised Ratios and Pro  
 32 Forma' column.

1 **NLH-NP-022** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 2, Report 6, Section 4.2, Page 13 of 13, Table 2.**

3 Please update Table 2 to include the initial year and years 2-30.

4 **NLH-NP-023** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021**  
5 **Volume 2, Report 6, Section 4.2, Page 13 of 13.**

6 Newfoundland Power’s evidence states:

7 By removing pension costs from GEC, the associated annual add back  
8 for depreciation expense will also not exist. This will decrease revenue  
9 requirements in each subsequent year. Ultimately, there would be no  
10 impact on revenue requirement over the total lives of the related  
11 capital assets.

12 Please confirm if Newfoundland Power has included this one time increase in its 2023  
13 revenue requirement.

14 **NLH-NP-024** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
15 **Volume 2, Report 6, Attachment 1, Page 16 of 28.**

16 Please indicate the methodologies used to determine the percentage of internal allocated  
17 labour to retirements and when the percentages were developed.

18 **NLH-NP-025** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
19 **Volume 2, Report 6, Attachment 1, Page 16 of 28.**

20 Please provide a corresponding summary of any installations that were completed using  
21 an allocation rather than directly billing a project for actual time on the project.

22 **NLH-NP-026** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
23 **Volume 2, Report 6, Attachment 1, Page 16 of 28.**

24 Please confirm if the ‘percentage of internal allocated labour’ on retirements is included in  
25 Newfoundland Power’s capitalization percentage? If not, please re-state Newfoundland  
26 Power’s capitalization percentage with all labour (capital installations or retirements that  
27 have been capitalized) that has been capitalized using an ‘allocation’ method that is  
28 currently excluded from Newfoundland Power’s capitalization percentage.



1 **NLH-NP-027** Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,  
2 **Volume 2, Report 6, Section 3.4, Page 8 of 13.**

3 Please provide Newfoundland Power’s methodology for allocating tools, equipment and  
4 safety clothing to GEC. In the response, please indicate if any tools, equipment and safety  
5 clothing are directly billed to capital jobs.

6 **NLH-NP-028** Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,  
7 **Volume 2, Report 6.**

8 Please update the following table provided in response to Information Request PUB-NP-  
9 084 of the Rate Mitigation Options and Impacts, using the most recent actuals available:

<b>Table D-1: Estimated Labour Capitalization by Position</b>			
<b>Position</b>	<b>Capital</b>	<b>Operating</b>	<b>Total</b>
<b>MANAGEMENT &amp; ENGINEERING</b>			
Manager	68%	32%	100%
T&D Engineering	92%	8%	100%
Engineering/Asset Management	71%	29%	100%
Protection and Controls	93%	7%	100%
Power System Support	3%	97%	100%
Safety and Environment	0%	100%	100%
Transportation	80%	20%	100%
Technology	26%	74%	100%
Operations Support	47%	53%	100%
Human Resources	0%	100%	100%
<b>CRAFT &amp; SUPERVISION</b>			
Line Supervisor	91%	9%	100%
Line Operations	66%	34%	100%
Planner	36%	64%	100%
Stores	90%	10%	100%
Maintenance Supervisor	10%	90%	100%
Electrical Maintenance	42%	58%	100%
Plant Operations	45%	55%	100%
Area Customer Representative	23%	77%	100%
Customer Service Supervisor	12%	88%	100%
Customer Service	9%	91%	100%
Meter Technician	90%	10%	100%
Power System Operator	39%	61%	100%

1 **NLH-NP-029** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 2, Report 6, Section 3.4.**

3 Please provide the calculation of the 10% allocation on Finance, Human Resources and  
4 Information Systems. In the calculation, please indicate if the percentage is applied to the  
5 total department costs or if there are any exclusions.

6 **NLH-NP-030** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
7 **Volume 1, Page 5-8, Lines 3-5.**

8 Newfoundland Power states:

9 The revenue-to-cost ratio for each Class of Service is between 90% and  
10 110%. Newfoundland Power is therefore proposing to apply the same  
11 rate increase to customers served under each Class of Service.

12 When was the last time Newfoundland Power completed a load research study? Please  
13 provide a copy of the result of the study.

14 **NLH-NP-031** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021.**

15 Please provide the estimated number of customers for the Domestic and General Service  
16 0-100 kW that have installed electric heat pumps over the period 2015 to 2021 Forecast.

17 **NLH-NP-032** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
18 **Volume 1, Page 5-7, Table 5-5.**

19 Has Newfoundland Power completed a review on the impact of increased heat pump  
20 usage on their class load profiles used in allocating system peak demand costs among  
21 customer classes? If no, why does Newfoundland Power still believe the revenue to cost  
22 ratios presented are accurate?

23 **NLH-NP-033** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
24 **Volume 1, Section 5.3.**

25 Given the increase in heat pump usage by the customers of Newfoundland Power, does  
26 Newfoundland Power plan to conduct an updated load research study? If yes, what is the  
27 timeframe for the planned completion of this study?

1 **NLH-NP-034** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 1, Page 5-8, Lines 8-9 and Footnote 19.**

3 The evidence states:

4 Newfoundland Power’s current customer rates largely reflect the  
5 recommendations of the Retail Rate Review.

6 Footnote 19 indicates the retail rate review was completed in 2010.

7 When is Newfoundland Power planning to complete a rate design review which will  
8 include consideration of the benefits of electrification in partnership with peak demand  
9 management?

10 **NLH-NP-035** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
11 **Volume 1, Section 5.4.**

12 Please confirm Newfoundland Power is not proposing any changes to its curtailable  
13 service option. What is the forecast number of customers and amount of curtailable load  
14 reflected in Newfoundland Power’s 2022 Test Year peak demand?

15 **NLH-NP-036** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
16 **Volume 1, Exhibits 1, 2, 3, and 4.**

17 Please provide updated Exhibits 1, 2, 3, and 4 adding a column for the Test Year(s)  
18 approved in the last GRA for Newfoundland Power. Please provide the response in both  
19 PDF format and electronic format.

20 **NLH-NP-037** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
21 **Volume 1, Exhibit 3, Line 2.**

22 Please explain the large transfers to the RSA forecast for 2022 and 2023 shown on line 2.

23 **NLH-NP-038** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
24 **Volume 1, Exhibit 3.**

25 Please confirm that if a revised wholesale rate was in effect in 2022 reflecting the cost of  
26 the Muskrat Falls Project that the forecast RSA transfer would be unlikely to occur. If this  
27 cannot be confirmed, please explain why.

1 **NLH-NP-039** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 1, Exhibit 3.**

3 Please provide the proposed rate increase if the forecast RSA transfers are excluded.

4 **NLH-NP-040** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
5 **Volume 1, Exhibit 3.**

6 Please provide a comparison of the proposed base rate increase and the proposed final  
7 rate increase separating the effects of RSA transfers.

8 **NLH-NP-041** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
9 **Volume 1, Exhibit 3.**

10 Please explain the decrease in other revenue from 2019 to 2023.

11 **NLH-NP-042** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
12 **Volume 1, Section 1, Page 1-8, Lines 15–16.**

13 Newfoundland Power states “In this Application, Newfoundland Power is proposing an  
14 average increase in current customer rates of approximately 0.8% effective March 1,  
15 2022.”

16 Excluding the cost of supply from Hydro, please provide a comparison of the 2022 and  
17 2023 forecast revenue requirements to the test year revenue requirement reflected in  
18 current rates. In the analysis, provide the change in dollars and percentages.

19 **NLH-NP-043** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
20 **Volume 1, Section 2, Pages 2-39 to 2-41.**

21 **a)** Please provide the Newfoundland Power actual capital expenditures for general  
22 properties, distribution, transmission and generation assets over the period 2010 to  
23 2026F.

24 **b)** Please explain how the capital expenditure pattern provided in part (a) of this  
25 request for information is “conducive to rate stability for customers”.

1 **NLH-NP-044** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 1, Section 2, Pages 2-32 to 2-37.**

3 Further to Tables 2-5, 2-6, 2-7, 2-8, 2-9, 2-10, and 2-11, please provide a comparison of  
4 2022 and 2023 costs to the test year(s) costs reflected in current customer rates. Please  
5 provide the response using the categories provided in the tables but also showing the  
6 changes in dollars and percentages.

7 **NLH-NP-045** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
8 **Volume 1, Section 3, Page 3-4, Table 3-2.**

9 Please explain the forecast decline in pole attachment revenue from 2021 to 2022 and  
10 2023.

11 **NLH-NP-046** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
12 **Volume 1, Section 3, Page 3-3, Table 3-1.**

13 Please provide the residential energy price forecast reflected in Table 3-1.

14 **NLH-NP-047** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
15 **Volume 2, Section 3.**

16 Please provide native peak demand of Newfoundland Power’s customers for the period  
17 2012 to 2020 and forecast for 2021, 2022, and 2023.

18 **NLH-NP-048** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
19 **Volume 1, Section 3, Page 3-4, Footnote 5.**

20 Please provide further details on the revenue gain from property disposition. Was the  
21 property disposition gain reflected in the forecast used in rate setting in the last test year?  
22 If not, why not?

23 **NLH-NP-049** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
24 **Volume 1, Section 3, Page 3-5, Table 3-3.**

25 **a)** Please confirm that rates were established in Newfoundland Power’s last General  
26 Rate Application based on a 2020 Test Year.

27 **b)** If confirmed, please explain why the cost comparison is relative to 2019 actual costs.

1 c) Please revise Table 3-3 to compare the 2022E and 2023E to the 2020 Test Year  
 2 forecast.

3 **NLH-NP-050 Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
 4 **Volume 1, Exhibit 7.**

5 What test year is being used in the development of the revenue requirement for the  
 6 development of proposed customer rates? Please explain.

7 **NLH-NP-051 Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
 8 **Volume 1, Section 1, Page 1-4, Lines 16–17.**

9 a) Please explain how the reduction in customer costs were achieved.

10 b) Please complete the following table:

	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Internal Full-Time Equivalents										

11 **NLH-NP-052 Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
 12 **Volume 1, Section 1, Page 1-5, Lines 8–9.**

13 Please provide Newfoundland Power’s average annual salary for each of the years from  
 14 2019 to 2023 broken down by non-union versus union.

15 **NLH-NP-053 Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021**  
 16 **Volume 2, Section 1, Schedule A, Page 1 of 2, Footnote 15.**

17 a) Does the "retirement" line represent 100% of those employees eligible to retire in  
 18 that calendar year?

19 b) How is attrition by employees who have reached retirement eligibility in previous  
 20 years accounted for?

21 c) How does Newfoundland Power decide which vacant positions will be filled?

22 **NLH-NP-054 Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
 23 **Volume 2, Section 1, Schedule B, Page 1 of 2, Footnote 18.**

24 a) What assumptions, including attrition rates, are used to determine partial year  
 25 adjustments?

- 1                   **b)** What is Newfoundland Power’s average time to fill a position from date of vacancy?  
 2                   Please provide breakdown separately for internal candidates and external  
 3                   candidates.
- 4   **NLH-NP-055**   **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021.**
- 5                   **a)** Please provide copies of any press releases and public communications materials  
 6                   relating to Newfoundland Power’s 2022/2023 General Rate Application-related rate  
 7                   increases and the most recent Rate Stabilization Account rate change.
- 8                   **b)** How does Newfoundland Power plan to educate and inform customers and  
 9                   stakeholders on the projected rate impacts, and specifically what contributes to the  
 10                  rate impacts?
- 11   **NLH-NP-056**   **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
 12                  **Volume 2, Section 3.**
- 13                  **a)** Please provide the forecast Newfoundland Power provided to Newfoundland and  
 14                  Labrador Hydro (“Hydro”) on May 18, 2021.
- 15                  **b)** Please note and explain all differences between the forecast provided to Hydro on  
 16                  May 18, 2021 and the forecast filed in support of Newfoundland Power’s General  
 17                  Rate Application.
- 18   **NLH-NP-057**   **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
 19                  **Volume 2, Section 3.**
- 20                  Please provide assumptions on heat pumps used in the development of Newfoundland  
 21                  Power’s last five annual forecasts and resultant impact on Newfoundland Power’s  
 22                  customer demand in MW.
- 23   **NLH-NP-058**   **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
 24                  **Volume 2, Section 3.**
- 25                  Please provide assumptions on Conservation and Demand Management used in the  
 26                  development of Newfoundland Power’s last five annual forecasts and resultant impact on  
 27                  Newfoundland Power’s customer demand in MW.

1 **NLH-NP-059** **Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021,**  
2 **Volume 2, Section 3.**

3 Please provide assumptions on electric vehicles used in the development of  
4 Newfoundland Power's load forecast.

5 **NLH-NP-060** **Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021,**  
6 **Volume 2, Section 3.**

7 Have any impacts or potential impacts of the COVID-19 pandemic been included in the  
8 development of Newfoundland Power's load forecast?

9 **NLH-NP-061** **Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021,**  
10 **Volume 2, Section 3, Page 1.**

11 On page 1 of its "Customer, Energy and Demand Forecast" report, Newfoundland Power  
12 stated the following with respect to its General Service category of customers: "In 2020  
13 approximately 84% of energy sales in this category were to customers in the service  
14 producing sector of the economy, while only 16% were in the goods producing sector."

15 Please provide the same metric data for 2018 and 2019.

16 **NLH-NP-062** **Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021,**  
17 **Volume 2, Section 3.**

18 Please provide any reports and the data and data analysis prepared on Newfoundland  
19 Power's heat pump study.

20 **NLH-NP-063** **Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021,**  
21 **Volume 1, Section 5, Page 5-4, Footnote 6.**

22 Newfoundland Power states "Customers installing heat pumps experience annual energy  
23 savings of approximately 15%." Please provide the details of how the percent of energy  
24 savings were derived.



1 **NLH-NP-064** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 2, Section 3.**

3 Please provide Newfoundland Power’s assumptions related to non-electric customers and  
4 electric customers used in the development of Newfoundland Power’s assumptions  
5 regarding heat pumps.

6 **NLH-NP-065** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
7 **Volume 2, Section 3.**

8 Has Newfoundland Power considered an alternate means for forecasting changes in peak  
9 demand usage (e.g., the quantitative relationship between heat pump performance and  
10 weather) as a result of increased usage of heat pumps? If yes, please explain.

11 **NLH-NP-066** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
12 **Volume 2, Section 3**

13 a) Please provide Newfoundland Power’s actual annual hydraulic generation  
14 production in GWh for the period from 2015 to 2023F.

15 b) How did Newfoundland Power determine its normal hydraulic production of 438.4  
16 GWh for 2022 and 425.6 for 2023?

17 c) Please provide Newfoundland Power’s most recent hydrology study.

18 **NLH-NP-067** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
19 **Volume 2, Section 3, Appendix C, Note 5.**

20 In Appendix C, Newfoundland Power notes that its Purchased Energy and Demand  
21 forecast assumes a generation credit of 118.054 MW. Please provide the breakdown of  
22 the credit by hydraulic and thermal generation.

23 **NLH-NP-068** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
24 **Volume 2, Section 3.**

25 Please provide Newfoundland Power’s actual total hydraulic generation in MW in  
26 aggregate at time of Island Interconnected System peak from 2015 through 2021.

- 1 **NLH-NP-069** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 2, Section 3**
- 3 Please provide Newfoundland Power’s actual hydraulic generation by plant in MW at time  
4 of Island Interconnected System peak from 2015 through 2021.
- 5 **NLH-NP-070** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
6 **Volume 2, Section 3, Page 3, Footnote 8.**
- 7 Newfoundland Power stated that it surveyed 12 Canadian Utilities with respect to their  
8 peak demand forecasting methodologies. Of the six noted utilities using methodologies  
9 similar to Newfoundland Power’s, are any of these utilities accountable for supply  
10 planning? How do these utilities manage the variance between their peak demand  
11 forecasted and actual requirements?
- 12 **NLH-NP-071** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
13 **Volume 2, Section 3.**
- 14 Does Newfoundland Power believe its demand forecast is appropriate for capacity supply  
15 planning? Please explain.
- 16 **NLH-NP-072** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
17 **Volume 2, Section 3.**
- 18 Please provide the percent change in Newfoundland Power’s energy sales on an annual  
19 basis for the last ten years, as well as 2022F and 2023F.
- 20 **NLH-NP-073** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
21 **Volume 2, Section 3.**
- 22 Please provide a table of the annual forecast and actual energy production for each of the  
23 last five years.
- 24 **NLH-NP-074** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
25 **Volume 2, Section 3**
- 26 Please provide a table of the last five years of energy and demand actuals.

- 1 **NLH-NP-075** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
2 **Volume 2, Section 3**
- 3 Please provide Newfoundland Power's historical actual and normalized load factor from  
4 2010 to 2020 and forecasts for 2021 to 2023.
- 5 **NLH-NP-076** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
6 **Volume 2, Section3**
- 7 Please provide a revised forecast assuming use of a ten-year historic load factor.
- 8 **NLH-NP-077** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
9 **Volume 2, Section 3**
- 10 Please provide a revised forecast assuming use of a fifteen-year historic load factor.
- 11 **NLH-NP-078** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
12 **Volume 2, Section 3.**
- 13 a) Does Newfoundland Power apply any subjective judgment to its demand forecast  
14 before it is finalized?
- 15 b) Does Newfoundland Power make any judgmental adjustments to its demand  
16 forecast for the purpose of purchased power costs?
- 17 **NLH-NP-079** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
18 **Volume 2, Section 3.**
- 19 Please provide any reports and the data and data analysis prepared on the future of  
20 Newfoundland Power’s existing gas turbine facilities.
- 21 **NLH-NP-080** **Reference: “2022/2023 General Rate Application,” Newfoundland Power, May 27, 2021,**  
22 **Volume 1, Section 2, Page 2-38, Lines 12–15.**
- 23 The evidence states:
- 24 Newfoundland Power is forecasting an annual increase in labour costs  
25 of approximately 2.1% from 2019 to 2023. The Company’s weighted  
26 labour rate inflation is forecast to be approximately 3.1% per year over  
27 this period. This implies an operating efficiency of approximately 1.0%  
28 per year.

1 How is the implied operating efficiency achieved? Is it the result of reduced full-time  
2 equivalents or other changes in operating labour?

3 **NLH-NP-081 Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021,**  
4 **Volume 1, Section 2, Page 2-30, Figure 2-12.**

5 a) Provide Newfoundland Power's labour inflation rate, the GDP Deflator for Canada,  
6 and CPI for Newfoundland and Labrador for 2011 to 2020 used in the computation  
7 of the inflation-adjusted Operating Cost per Customer.

8 b) Provide the operating costs by breakdown and number of customers used in the  
9 calculation of Operating Cost per Customer.

10 **NLH-NP-082 Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021,**  
11 **Volume 2, Section 3, p. 3**

12 The evidence states: "Use of a 5-year average system load factor, as opposed to a 15-year  
13 average system load factor, increases Newfoundland Power's peak demand forecast by  
14 approximately 9 MW, or 0.7%, over the forecast period."

15 Provide the data used to compute the 5- and 15-year average system load factors.

**DATED** at St. John's, in the Province of Newfoundland and Labrador this 2nd day of August, 2021.

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